



# UNIFIED SMART METERING SYSTEM

WEBSELF CARE PORTAL

**1** Logon to [www.usms.com.bn](http://www.usms.com.bn)

**2** Enter **username** and **password** using IC Number or Business Registration Number

Username :

Password :

**LOGIN**

**3** Check Utilities **USMS Selfcare** dashboard

Resource Used	Last Updated	Meter No	Self Profile	View	Issues	Usage
25.0 kWh	01/01/2020 02:28:20	112244283				
63.6 m <sup>3</sup>	28/02/2020 10:20:20	77557842				





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## RESIDENTIAL

1. Registration at eDarussalam – [www.gov.bn](http://www.gov.bn)
  - Fill in the Account Registration form
2. Activation of Account at any Authorized Service Counter and collect 1st time logon password
3. Access USMS link from [www.des.gov.bn](http://www.des.gov.bn)
4. Login using eDarussalam login ID at USMS Self Care Portal

## COMMERCIAL

1. Customer must register at USMS Self-care portal and an OTP password (one time) will be sent to the customer's registered mobile number
2. Customer is required to change password for the first time login
3. Access USMS link from [www.des.gov.bn](http://www.des.gov.bn)
4. Login using customer registered login ID at USMS Self Care Portal



DST NETWORK